

POWERGUARD®

World Class technology - 100% Australian owned

Congratulations and thank you for choosing PowerGuard product. The product you have purchased is the finest, value for money power protection device made in the world!

The PowerGuard VoltGuard range incorporates the PowerGuard VoltGuard Duo PGDV3452 and PowerGuard Games Console Protector PGCP3452 which are quality spike arresters; and the PowerGuard Notebook Protector PGNP3452, the PowerGuard Computer Protector PGCP3906 and the PowerGuard Home Theatre Protector PGHT3906 which are spike arresters and continuous AC Mains Filters. Protection specifically designed to protect the direct connected equipment from AC Mains borne power disturbances by capturing and diverting momentary voltage spikes (PGDV3452 and PGCP3452) and additionally (PGNP3452, PGCP3906 and PGHT3906) filtering voltage transients, RFI (Radio Frequency Interference) and EMI (Electro Magnetic Interference).

The PowerGuard Original Double Outlet Range, incorporating the PowerGuard Duo PGDO3702 and PowerGuard Duo Extended Delay PGDE3702, PowerGuard Extreme Notebook Protector PGXN3702 and PowerGuard AV PGAV3702 is a microprocessor controlled Double Outlet Voltage limiter and Surge diverter, specifically designed to monitor the AC voltage and isolate the direct connected equipment from potentially dangerous power excursions, surges, over voltage, brownouts and under voltage.

The PowerGuard Extreme is a microprocessor controlled Multi Outlet board that combines the PATENTED technologies of the Professional Series Ultra 2 Filter and the PowerGuard Original to provide proactive protection without peer.

NO FUSS PRODUCT WARRANTY (Conditions apply as follows)

PowerGuard Product Warranty

All PowerGuard products carry a lifetime warranty, that warrants to the original purchaser the protection shall be free of defects in design, material or workmanship, and that PowerGuard will repair or replace any unit found to be defective.

Additionally, in the event that PowerGuard VoltGuard Duo, PowerGuard Games Console, PowerGuard Notebook Protector, PowerGuard Computer Protector or PowerGuard Home Theatre Protector has suffered damage from a power related event, including a lightning, ground surge or line over voltage, spike or transient while connected to and operating on any authorized power providers utility power, PowerGuard will repair or replace the damaged or destroyed PowerGuard VoltGuard Duo, PowerGuard Games Console, PowerGuard Notebook Protector, PowerGuard Computer Protector or PowerGuard Home Theatre Protector.

Additionally for the PowerGuard Duo and PowerGuard Duo Extended Delay, PowerGuard Extreme Notebook Protector, PowerGuard AV and PowerGuard Extreme range for power related damage from AC mains under voltage (Brownout) while connected to and operating on any authorized power providers utility power, PowerGuard will repair or replace the damaged or destroyed PowerGuard Original or PowerGuard Extreme.

For repair or replacement under warranty, simply return the damaged or suspect damaged product to your original place of purchase, with proof of purchase.

NO FUSS, FREE BONUS NOMINATED DIRECT CONNECTED EQUIPMENT INDEMNITY WARRANTY OFFER (Conditions apply)

The PowerGuard Connected Equipment Indemnity (Australia and New Zealand only) is subject to the limitations and exclusions set forth herein. This Warranty is additional and does not affect any statutory rights or obligations under the Trade Practices Act 1974.

PowerGuard (Service Smart Pty Ltd) will at its own option pay to repair or replace damaged nominated direct connected and protected equipment, an amount equal to the fair market value of the equipment (at the time of the damage occurring) or the original purchase price of the equipment up to the maximum value per direct connected and nominated item of equipment set out below, whichever is the lesser:

PRODUCT	CODE	TOTAL \$ VALUE	OUTLETS
PowerGuard VoltGuard Duo	PGDV3452	AUD\$25,000.00	Double (2)
PowerGuard Games Console Protector	PGCP3452	AUD\$35,000.00	Double (2)
PowerGuard Notebook Protector	PGNP3452	AUD\$50,000.00	Double (2)
PowerGuard Duo Original	PGDO3702	AUD\$50,000.00	Double (2)
PowerGuard Duo Extended Delay	PGDE3702	AUD\$50,000.00	Double (2)
PowerGuard AV	PGAV3702	AUD\$75,000.00	Double (2)
PowerGuard Extreme Notebook Protector	PGXN3702	AUD\$100,000.00	Double (2)
PowerGuard Computer Protector	PGCP3906	AUD\$80,000.00	Multi (6)
PowerGuard Home Theatre Protector	PGHT3906	AUD\$80,000.00	Multi (6)
PowerGuard Extreme Computer	PGXC3708	AUD\$120,000.00	Multi (8)
PowerGuard Extreme Home	PGXH3708	AUD\$120,000.00	Multi (8)

The nominated direct connected equipment can be new or old, but must be in free of any defect when connected. The fair market value of the equipment shall be the current retail market depreciated value of equipment of the same or similar model or specification as determined by PowerGuard (Service Smart Pty Ltd) at the time it agrees to settle the claim.

PowerGuard (Service Smart Pty Ltd) reserves the right to view the damaged PowerGuard product, the damaged equipment and the site where the damage occurred. All freight costs for shipping the PowerGuard product and damaged equipment to and from PowerGuard (Service Smart Pty Ltd) shall be borne initially by the purchaser. If it is impractical to ship the damaged equipment to PowerGuard (Service Smart Pty Ltd), PowerGuard (Service Smart Pty Ltd) may appoint, in its sole discretion an authorised repairer or electrical test lab (claims assessor) to estimate the cost to repair the equipment. The cost if any of shipping to this facility shall be borne solely by the purchaser.

Inquiries regarding this warranty call customer service on +61 2 4940 8714 or email warranty@powerguard.com.au

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All damaged equipment must remain available for inspection until the claim is finalised. Whenever claims are settled PowerGuard (Service Smart Pty Ltd) reserves the right to be subrogated under any existing insurance policies the claimant may have.

The equipment must be properly installed in a correctly earthed AC outlet (directly plugged into the power source) and SHOULD NOT be "daisy chained" with extension cords or power strips. PowerGuard (Service Smart Pty Ltd) has no way of knowing the quality, condition or suitability of these devices. Failure to meet this requirement may make the warranty NULL and VOID.

The PowerGuard (Service Smart Pty Ltd) Warranty excludes damage to software, software applications and loss of data or consequential loss of any type other than hardware.

The protective device must show physical signs of power related damage in keeping with let through voltage damage to the direct connected equipment and must test as having been stressed performing outside its design specifications.

Any opening or tampering with the PowerGuard product will similarly make the warranty NULL and VOID.

The PowerGuard (Service Smart Pty Ltd) Nominated Direct Connected Equipment Bonus Indemnity Warranty excludes damage caused by vermin, Acts of God (other than lightning) such as flood, water damage, earthquake or against vandalism, theft, war, acts of terrorism, normal wear and tear, obsolescence, abuse, unauthorised modification or alteration to the protective equipment outside the scope of the PowerGuard Protection.

In no event shall PowerGuard (Service Smart Pty Ltd) be liable for consequential or indirect losses, including lost business, loss of service, loss of information, loss of profits, or damage or loss of any property arising out of the sale or use of the PowerGuard product.

The PowerGuard (Service Smart Pty Ltd) connected equipment indemnity warranty applies only to products purchased and used in Australia or New Zealand.

TO MAKE A CLAIM AGAINST THE POWERGUARD (SERVICE SMART PTY LTD) BONUS DIRECT CONNECTED EQUIPMENT INDEMNITY WARRANTY YOU MUST CAREFULLY FOLLOW THESE INSTRUCTIONS:

DO NOT HAVE THE EQUIPMENT REPAIRED OR DISPOSE OF THE DAMAGED OR SUSPECT DAMAGED PROTECTIVE DEVICE OR CONNECTED EQUIPMENT

In the first instance please contact PowerGuard (Service Smart Pty Ltd) Telephone: (02) 4940 8714 within 3 working days of the damage occurring.

To ensure a claim is processed quickly you must:

1. Confirm the nominated direct connected equipment suspected damaged.
 - a. Provide a brief description of what happened
 - b. The location, time and date of the occurrence
2. Have the original receipt with the date of purchase and name of the retailer where the PowerGuard product was purchased.
3. Confirm your name, address and current contact details i.e. daytime telephone number, mobile no, fax no, email address etc.
4. Confirm the PowerGuard product model number (this is on the product and should be on your receipt).

After this information has been provided a member of the PowerGuard (Service Smart Pty Ltd) warranty claims team will instruct you on how to proceed with your claim.

Do not return suspect damaged equipment or the protective device until advised by PowerGuard and issued a Claims Authority Number, which is required to track your claim.

**PowerGuard
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Email: warranty@powerguard.com.au**